

**SUNRIVER OWNERS ASSOCIATION
BOARD OF DIRECTORS WORK SESSION
SROA BOARD ROOM
FEBRUARY 17, 2023**

DIRECTORS PRESENT: Gerhard Beenen, Scott Gillies, Linda Beard, Tony De Alicante, Larry Ishmael, Keith Mobley, Bill Burke & Clark Pederson

DIRECTORS PRESENT VIA ZOOM: Julianna Hayes

STAFF: James Lewis, Keith Kessarais, Patti Gentiluomo, Leigh Anne Dennis, Ethan Devoll, Kellie Allen, Mark Smith, Susan Berger & Jesus Mendoza

The meeting was called to order at 9:00 A.M.

OWNERS IN ATTENDANCE:

RECREATION DEPARTMENT - STAFF INTRODUCTION

GM Lewis noted that today the Board will have the opportunity to meet some of our Recreation Department staff members.

Emily Alexander, Recreation Operations & Programs Manager has been with SROA for 11 years. She started the first day that staff moved into the SHARC facility. She has been there since and has the pleasure of collaborating with the staff members present at today's meeting as well as those who were unable to attend.

Duncan Atwood is a member of the front desk team at SHARC but also works in Member Services as well as in tennis/pickleball. Duncan has been with SROA for a year and a half, but his family has owned a home in Sunriver for 40 years, so he grew up coming to Sunriver.

Sean Lawson has been with SROA for ten years starting his tenure at the old South Pool the last year it was open before moving to SHARC once it was constructed. Sean's primary position now is heading up the Member Services office assisting owners obtain or renew their Member Preference Program cards as well as assisting owners and property managers with their Recreation Plus Program needs. Sean noted he loves working for such a great company and with a great team at the SHARC facility.

Molly Vollstedt works as a guest services representative at the front desk at SHARC and also helps in the Member Services office as needed. Molly has been with SROA for almost two years, and she loves the Sunriver community and the opportunity to interact with owners on a daily basis.

Alexandra Haupt has been at SROA for five days having been hired as the new Events Manager for SHARC. Alexandra is thrilled to be here and loves the sense of community in Sunriver. She is passionate about events and looks forward to what lies ahead.

Recreation Director Leigh Anne Dennis praised her small but mighty team noting they all help each other out which is an amazing quality to have in a group. She is very proud to have them as her employees and is grateful for their ongoing efforts on behalf of SROA.

In response to a question from President Beenen about the behavior and attitudes of owners and guests using SHARC, Ms. Alexander noted they have all been unnecessarily yelled at or belittled in some form

or fashion over the past three years. This applies to vacationers and homeowners alike although it has gotten somewhat better in the past year.

GM Lewis added these employees are the front-line ambassadors for SROA and probably interact and see more people than any other department. From that aspect, aside from the physical job itself, that ambassador role is vitally important to SROA, and their efforts are greatly appreciated.

In answer to a question from Director Burke, Ms. Dennis reported that the SROA Civility Code is posted in more than one location at SHARC. Ms. Dennis added that there will always be that handful of people that one just can't please and it's just an unfortunate part of the territory. Ms. Dennis also noted that people who work in this industry are people pleasers and it hurts them to the core when they can't please someone or they are unnecessarily embarrassed by the rude actions of others. Having the team that we have and the support they lend one another is instrumental in alleviating a situation where an employee has been verbally disrespected.

The Board thanked the Recreation staff for all of their hard work on behalf of the Association and for taking the time to be here today.

OWNERS FORUM: Marilyn Johnson, 4 Muir Lane thanked Leigh Anne Dennis for her outstanding efforts at SHARC. The change is palpable and much appreciated. Ms. Johnson also spoke for the need for disabled accessible parking spaces in the employee parking area at the rear of the SROA Administration building.

Ray Johnson, 4 Muir Lane had a general question as to when the new/revised Design Manual will be going into effect. GM Lewis answered that the taskforce has held 24 meetings to date with the most recent one being held two weeks ago. The document is now being reviewed by the Design Committee who once satisfied with the document will be the body that makes the recommendation to the Board for approval. GM Lewis noted that will occur at the March board meeting. GM Lewis also noted there is a draft version of the document available on the SROA website, www.sunriverowners.org.

Signa Gibson, 12 Forest Lane submitted a written submission following up her comments provided at the January meeting regarding the current practice of using the one/two digit addresses versus the five-digit address assigned by Deschutes County and the difficulty that this poses in receiving mail and parcel/package deliveries. She is in favor of home mail delivery and cited hardship cases where owners cannot access the post office boxes as currently implemented. She suggested the creation of a taskforce of owners to study the issue and work with the County, UPSP and parcel delivery companies to see if the current process can be changed.

SUNRIVER VILLAGE UPDATE – DENEASE SCHIFFMAN

Denease Schiffman, Operations Manager for the Village has been in that position for 13 years. Ms. Schiffman noted that 2022 was a pretty successful year for the businesses in the Village. The holidays were very busy and due to the way the dates fell this year, there was an extra week off for some schools that went back to school later. The businesses are now all gearing for the three-day President's Day weekend.

Ms. Schiffman commented on the appreciation she and the businesses in the Village have for the locals who support the local businesses year-round. The ongoing support of the locals, both the residents and employees of local businesses, definitely makes a difference especially in the slow times.

Currently the Village is 93% occupied with three retail spaces available which are currently being marketed. Events continue to be successful including the K-9 Keg Pull, Annual Art Show, Quilt show and others. These events all serve the purpose of bringing in visitors, shoppers, and diners. The most recent K-9 keg pull, held last weekend raised \$4,000 for Ronald McDonald House in Bend. Music and weekly movies will continue in the Village this summer.

Ms. Schiffman noted her appreciation and support for the relationships and partnerships the Village management has with the other stakeholders in Sunriver which benefits all involved. Ms. Schiffman noted the great relationship they have developed with the SR Police Department who have been very supportive of the retailers especially during COVID. As was illustrated earlier by the Recreation staff, the Village tenants also had a very hard time with rude and disrespectful behavior, especially when it came to masks.

Director Pederson noted his appreciation for the number of dining choices and variety of shops there are in close proximity to his home, and he appreciates that the locals are supporting those businesses especially during the slow times in Sunriver. Ms. Schiffman thanked Director Pederson and noted how much the locals helped the local businesses get through the worst of the COVID pandemic by doing take out.

The Board had a few questions for Ms. Schiffman and thanked her for being in attendance today to provide this update.

PARK MASTER PLAN UPDATE – MATT HASTIE

GM Lewis introduced Matt Hastie, Project Manager from MIG who was in attendance via Zoom and is the lead consultant for the Parks & Recreation Facility Master Plan. Mr. Hastie was in attendance to provide an update on the project. This will be the final update the Board receives prior to receiving the final draft document at the March meeting for consideration.

Mr. Hastie reported the taskforce is nearing the finish on this master plan project. The purpose of this briefing today is to provide some of the key elements of the plan prior to the draft the Board will receive in advance of the March meeting.

Mr. Hastie noted a few things that have been top of mind for the group as they have been putting this plan together which included balancing input from key constituent groups including full and part-time residents as well as visitors who rent homes in Sunriver with part of the goal being to balance the needs of key constituent groups.

One task was to look at recreation trends, current, emerging and future. This has been an important piece of the project and the goal is to provide informed recommendations from staff, the taskforce, and the consulting team. What is being provided is not meant to be a step-by-step recipe one must follow exactly. It's meant to be a flexible document, a framework or menu in terms of the improvements that are identified in it. It does focus on a number of physical improvements. Programming, maintenance, and operational impacts of some of the suggested physical improvements have also been identified. It recognizes that in some cases where fairly large-scale improvements are identified, those will obviously require significant additional discussion among the Board and the community before moving forward in terms of how things are ultimately designed.

Mr. Hastie noted this process started last summer and included an online survey with 1233 responses comprised of primarily owners but some visitors as well. Additionally, we had 86 respondents to the 'Postcard from Sunriver' that was handed out at the Annual Meeting and the Member Pool. There have been four taskforce meetings to date and numerous ongoing meetings with staff to discuss the findings and recommendations.

The report being prepared for the Board will include six chapters including an introduction, a description of today's system, a summary of what the taskforce heard from folks in terms of needs and opportunities, vision, goals and objectives, recommendations and an implementation plan that focuses on cost and priorities. There will also be four appendices which will include a park and facility inventory, community outreach summary, park and recreation trends, and a 10-year capital project list and costs.

The taskforce has come up with some important key messages for owners:

- The Plan is a guide, not a prescriptive list of improvements that must be implemented exactly as described in the Plan.
- The decision-making process is guided by the SROA mission statement.
- This is a facilities plan; programming issues and options will continue to be discussed and explored but aren't directly addressed in this Plan.
- SROA will continue to encourage and gather owner input on the prioritization and implementation of projects before moving forward with specific recommendations.
- Some major capital improvements could require a 60% owner voter approval.
- SROA will continue to strive to balance the needs of visitors, and full and part-time residents.

The key outreach takeaways from earlier in the process and that will guide a number of the improvements that are recommended in the Plan are:

- Pathways are well-used, but conflicts are noted.
- Increased river access is desired as well as a dog park, winter trails, and places to enjoy nature.
- Owner priorities included moving forward with the Pathway Master Plan projects and continued improvements to Mary McCallum Park.
- Add more comfort amenities at parks and along pathways.
- Variety of ideas for things to do in the winter.
- There was a general consistency between owners and visitors.

There are a variety of opportunities including creating, expanding, or renovating parks to diversify uses, improving access to the river, adding challenge or adventure features, adding more connection to nature opportunities, and providing opportunities to expand winter/shoulder season uses to name a few. There are others and the entire list will be included in the final report.

The taskforce has identified in the plan a set of recommended improvements and have prioritized those to serve as a guide as to when those items might be done as well as provide information that will help in the annual budgeting process. This was done via a two-step process in terms of how priorities were identified including how well does it address the goals that are identified with the plan and how well does it achieve a wide range of objectives. There are more detailed criteria associated with each of those steps that will be included in the final plan. Mr. Hastie emphasized again that this plan is not set in stone and priorities can be rearranged if an unexpected opportunity were to present itself.

Mr. Hastie provided an example of what the Board can expect to see as far as capital project list which will include the priority level, planning level costs, cost assumptions and costs estimates for high priority and short-term projects.

Some of the refinements the taskforce recommended after reading the most recent draft include adding a preface to clarify the plans intentions to owners, clarify status of Board actions (accepted vs. adopted), changes to specific recommendations at several sites, the need for flexibility and further discussion on

some topics, addressing the river access issue more directly, noting key programming issues that will be addressed in the future, revising priorities for selected projects and clarifying language and descriptions where needed. These items will be addressed prior to the Board receiving the final document for consideration.

Next steps for the taskforce will be to prepare and provide the updated plan to the Board for consideration at their March meeting. GM Lewis added that any questions or comments the Board has today could be incorporated into the final draft. GM Lewis added his goal is to get the final draft out to the Board the first week of March, so they have ample time to read and review the document prior to the March board work session and meeting.

Taskforce member Jane Boubel was in attendance and noted that prior to retiring she was a parks, arts, and recreation director for 28 years beginning in Alaska and ending up in Olympia, WA for 16 years. Ms. Boubel is very familiar with Mr. Hastie and MIG having been involved in the preparation of five municipal park and recreation master plans using a variety of consultants and including one that was done in house with the aid of a park planner. Ms. Boubel went on to say that without a doubt, the SROA process has been the most well-managed process she has ever been involved in. MIG is known throughout the Northwest in particular for their comprehensive plan with cities and municipalities. While owner associations are not their primary area of expertise, MIG representatives modified, flexed, and worked with SROA and the taskforce very smoothly. They openly welcomed feedback from staff and the taskforce. They were effective, attentive, and an absolute joy to work with.

Ms. Boubel also expressed her appreciation to Directors Bill Burke and Scott Gillies, for their involvement representing the Board on the taskforce which provided the policy leadership and guidance necessary to keep the effort focused.

The Board had a few questions for staff and Mr. Hastie and thanked all involved in this effort for their fine work. Director Gillies noted the importance of making sure owners are clear that this is a concept plan, not a set-in stone plan.

ADMISSIONS MODEL WORKGROUP UPDATE

Assistant GM Keith Kessarar provided a breakdown of recreation statistics for the month of January.

As of January 31, 2023, a total of 1,611 Member Preference Program (MPP) cards have either been purchased or renewed. Of that total, 1,227 were renewals and 142 were new cards. The remainder are extended household passes or long-term renter passes. This is 9 more than the end of January of 2022 and so far, the increase in the cost of the MPP card has not resulted in any attrition. At the end of January, the MPP revenue totaled \$139,470 or 23.2% of the annual budget. We will see another bump up in these numbers this weekend as owners come to Sunriver for the three-day weekend.

In regard to the 2023 Recreation Plus Program (RPP), as of January 31, 2022, there were 647 homes and/or condominiums signed up on the program. Last year at the same time there were 536 properties participating in the program. Mr. Kessarar also provided a breakdown of the RPP's by the number of bedrooms. Revenue at the end of January stands at \$1,720,047 or 70.1% of the 2023 budget.

Gate revenue is currently sitting at \$6,860 against a budget of \$587,050. This is good news given the fact that we did not allow for any gate revenues for two full years due to COVID restrictions on the number of attendees allowed in the facility at a time.

SHARC hosted a total of 8,630 attendees to the facility in the month of January compared to 5,834 in 2022 when SHARC was still affected by COVID restrictions that were in place. Of that number, 3,425

were owners, 3,208 were RPP pass holders, 30 were member guests, 331 were extended family, 248 were gate admissions and 111 were Central Oregon Sunday users. Year to date, overall attendance is up by a total of 2,796 guests over January of 2022.

Through the end of January 2023, staff had issued 8,820 paper guest passes and of those 785 have been redeemed at SHARC.

Event revenue through the end of January totaled \$3,050. The Board had the pleasure of meeting Alexandra Haupt, the new Events Manager earlier this morning. We are excited to have her on board and we will now begin looking for a full-time Events Coordinator to assist Ms. Haupt.

Mr. Kessarlis reminded the group that owners can update their MPP card in a variety of ways. It can be done in person at SHARC, or if just renewing it can be done over the phone, 541-585-5000 and online at sunriversharc.com > Programs > SROA Member Preference Program. The Member Services office is open seven days a week from 9:00 A.M.– 4:30 P.M.

The Board thanked Assistant GM Kessarlis for his consistently thorough reporting of these important statistics.

SROA EMPLOYEE SAFETY COMMITTEE UPDATE

SROA Employee Safety Committee members Ethan Devoll, Kellie Allen, and Mark Smith were all in attendance to provide the Board with an update on this important employee group. Mr. Devoll currently serves as chair of the safety committee.

Mr. Smith noted he has been involved in a number of safety committees in different organizations over the years which tended to focus on when an accident occurred, doing analysis, and then seeing if they can change a behavior. This is the exact opposite of the approach SROA focuses on which is the ongoing promotion of a culture of safety within the organization based on employees health and wellness. Each department within the organization participates in Employee Safety Committee with representatives from each department serving as members and where they collectively work on solutions to safety challenges.

The committee meets once a month as required by OSHA and their work does not concentrate solely on what has failed, but on preventative measures and employee health. We all know that healthy employees are less prone to injury. HR Director Kellie Allen added that SROA recently posted the OSHA 300 Log, which is the log of injuries and illnesses an employer must keep and submit on a yearly basis. For the reporting period, there was one employee accident with one employee having one day off of work for the entire year which is pretty commendable given the wide variety of tasks and activities the SROA employees in the different departments do. Ms. Allen echoed Mr. Smith's remarks about creating the right culture and fostering the ideas brought forward to find ways we can work safer. This is also reflected in our insurance mod with is 0.64 this year, one of the lowest in the industry, and which impacts the bottom line in the form of lower insurance rates for the Association.

Safety Committee Chair Devoll noted one item that was brought to the committee's attention in the past year was the air quality issue we experience at SHARC when heavy smoke is present due to the way the filtration system works. The committee spearheaded moving forward with the installation of two air filtration systems at the facility and two more will be installed soon.

Ms. Allen spoke to the importance of empowering and uplifting employees to not only look out for themselves, but to look out for their fellow employees as well even if they may not work in the same department. One of the avenues for doing this is via the quarterly challenges that the committee encourages all employees to participate in. These can be department specific, or they can be a cross-departmental challenge allowing employees the opportunity to get to know one of their co-workers they

might not normally engage with on a regular basis. This past year the committee facilitated walking, exercising, hydration, and healthy eating challenges which gets people thinking, talking, and interacting with each other and also helps to keep safety and health at the top of people's minds while also creating a fun environment.

Additionally we strive to have a culture where our employees feel comfortable bringing a safety concern or an idea of how to work smarter to their manager or supervisor without fear of retribution.

The Board thanked the committee members for this update and inquired as to if there is anything the Board can do to assist their efforts. The safety committee members thanked the Board for their ongoing support of the employees by supporting things like the purchase of equipment or tools that make jobs safer and more efficient.

The Board thanked the committee members for being here today.

SUNRIVER PHYSICAL ADDRESS – DISCUSSION

GM Lewis reminded the Board of the input received at the January meeting from owner Signa Gibson regarding the one or two-digit addresses currently used in Sunriver versus the five-digit address assigned by Deschutes County. Now that a lot of people are ordering more things online and getting more packages there have been delivery issues for some and Ms. Gibson suggested that a taskforce be established to look at the situation and determine if any helpful changes can be made.

GM Lewis went on to note that there are some things we can change, SROA could internally shift to using the five-digit address instead of the one or two-digit address which is essentially the lot number on the plat but it still comes back to the United States Postal Service (USPS) and while we can lobby them and provide reasons for a suggested change, it is ultimately their decision. USPS will not do door to door delivery in Sunriver which leaves the possible alternative of cluster boxes in the community the cost of which would most likely fall to the Association. FedEx and UPS are a separate issue as in most cases, they deliver directly to the recipients address.

Executive Assistant Becki Sylvester was asked to join the conversation to provide more information to the Board to possibly assist them in determining they want to move forward with appointing a taskforce or not. Ms. Sylvester noted this is not the first time the idea of changes to the mail delivery system have come before SROA and the Board.

In 1992, the USPS was experiencing growing pains in their Sunriver facility, which was located adjacent to where the bank is now and came to SROA suggesting cluster boxes which would be located in 14 different areas around the community. At that time, the USPS was willing to pay for the boxes and the installation, however their requirements included that a box would need to be installed for every address in Sunriver despite the fact that a significant number of those boxes would never be used. Additionally, all maintenance e.g., snow removal, litter, graffiti, etc. would be the responsibility of SROA. The USPS sent a survey to all owners and the responses indicated owners preferred a post office central location over cluster boxes throughout the community. Resistance to cluster boxes included the damage to commons, litter, damage to the shoulders of the road and most importantly the aesthetics of having big banks of cluster boxes located at various places in Sunriver. Eventually the USPS was able to relocate their operations into the former Country Store location, now Sunset Lodging, where they were able to accommodate the need for more post office box availability.

Fast forward a few years and the post office had outgrown this larger space. The USPS contacted the SROA Board relative to their support of a move of the post office. SROA responded that they were willing to support a move provided that comparable service was provided in the central area of Sunriver

and within the gates of Sunriver. The USPS assured SROA that this was agreeable to them. A committee was formed to work with the post office and the goal was to establish a central location in or near the Village and serviced by the USPS where owners could pick up their mail without having to leave the confines of Sunriver.

Ultimately, the post office was unable to find an option large enough to accommodate their needs inside of Sunriver and settled on a building in the business park that would accommodate their growth despite their assurances to SROA otherwise. SROA appealed the USPS's conditional use and site plan with Deschutes County and conveyed to the USPS that it was unfair to the Sunriver owners to have to travel to the business park to retrieve their mail. The main concern was the traffic impacts, particularly the intersection, which did not have a stop light at that time, that would be associated with the proposal and how those impacts would affect the residents and quality of life in Sunriver.

Ultimately the site was approved by the County who determined that the additional traffic would not cause the intersection to fail. By this time the Marketplace was also renting out boxes providing an on-site location where owners could retrieve their mail. Owners were surveyed by SROA and asked if they would continue to use the USPS location even if it were in the business park, would they use the personal mailbox option at the Marketplace, or would they like to see cluster boxes installed at the expense of the Association. Owners chose retrieving their mail at the USPS location in the business park as their first choice, the option at the Marketplace second and cluster boxes came in third. Also noted was that generally speaking cluster box deliveries outside of the city limits, i.e., Bend, are done by a sub-contractor not a USPS employee so there can be challenges with cluster boxes as well.

Ms. Sylvester added that it is not secret that the USPS has been running at a deficit annually for many years and while they might consider delivering to cluster boxes in Sunriver, they are not going to offer door to door delivery in Sunriver. For them time is money and the fewer stops the better. Additionally, they are not going to want to lose all the money they currently get from those post office box rentals.

FedEx and UPS have in the last couple of years updated their technology so that they are able to convert the five-digit address to the one or two-digit addresses. They used to call or come into SROA on a daily basis for assistance in converting addresses and now we maybe receive two to three calls a month.

The challenge for most is with Amazon due to the agreement they have with USPS to deliver their packages. If you don't have either a post office box or a personal mail box at the Marketplace, your package is going to be returned to the sender. Often times one may not know how something is being shipped. The tip the SROA employees were given by the local post office employees, and that SROA does when ordering items is to put the five-digit address on the first address line and the # symbol with the PO box number on the second address line. This way they know what box it belongs to and will deliver it accordingly.

Ms. Sylvester commented that use of the five-digit versus one or two-digit address on the homes and businesses in Sunriver is a different subject and one that would be easier to implement however businesses, the Resort and the other property managers should be included in that conversation as it is unknown which address they provide to their guests. Director De Alicante added that historically Sunriver has used one or two-digit addresses perhaps as a matter of quaintness, and you would be asking 4200 owners to change which would no doubt cause untold amounts of confusion.

President Beenen noted this is a multilayered issue and his concern is that some websites don't recognize addresses in Sunriver as even existing and he would like to know the reason for that. Mr. Beenen feels there are a lot of things that Sunriver residents do not have that every other normal American citizen has and we should, in his mind, be able to get that resolved. All these websites and services run off of a

database perhaps maintained by the USPS and for whatever reason that Sunriver addresses are not included in that database.

Director Gillies noted that perhaps the reason Sunriver addresses are not in a postal database is due to the fact that they don't deliver mail to those addresses and they probably don't want to put over 4,000 addresses they don't deliver to into their system. GM Lewis commented that if the decision were made to embrace cluster boxes in the community, then the USPS would have to enter all those addresses into their database in order to deliver the mail.

Director De Alicante commented that he agrees with the past surveys that have been done rejecting the idea of banks of cluster boxes scattered throughout the property as he does not want cluster boxes at all. GM Lewis added he did some rough calculations on what it would cost for cluster boxes, and it would be approximately \$390,000 just to purchase enough of the boxes. This does not include the cost for prep and installation, snow removal, trash pickup, etc. Director Burke added that this large of an expenditure would have to have approval of the owners via a vote with at least 60% of those voting approving and given that only approximately 20-25% of those are full-time residents, it's highly doubtful the non-resident owners are going to vote in favor of paying for something that only provides for a small percentage of the overall ownership.

Director De Alicante wonders what the end game of assigning a taskforce to this situation would be. In President Beenen's opinion, he believes it would be universally helpful to all Sunriver residents to determine the mechanism for getting all Sunriver lot numbers/five-digit addresses into a database that is used by other websites. Director Gillies pointed that while that may be a good starting point it does not address Ms. Gibson's request for pursuing door-to-door delivery and/or the changing of all the addresses in the community.

Staff was directed to explore the issue further as to why Sunriver addresses are not recognized in many data bases and whether or not that is tied to the USPS and if so what can we do to change that. Additionally, staff was directed to make contact with the current postmaster for Bend to determine if there is any possibility of the USPS revisiting door-to-door mail delivery in Sunriver. GM Lewis suggested starting with Deschutes County and the address coordinator to find out who at the USPS would be the best person to dialogue with about the database.

REVIEW OF 1/21/ 23 BOARD MEETING AGENDA

The Board reviewed the agenda for tomorrow's meeting.

OTHER BUSINESS

Director De Alicante commented that since last months meetings, he, in his personal capacity and not as an SROA board members, has established an email called sunriverwoodshare@gmail.com with the idea being that if people have wood that they want to get rid of they can send an email to this address. Additionally, individuals who are in search of seasoned wood can email requesting any wood others may want to get rid. If the guys who gather wood and distribute it to those who are in need can assist that is would be great too. An article explaining that it is a neighbor to neighbor program could be put in the Scene and perhaps an email blast could be sent as well letting people know it's available. This might assist in getting rid of some of the old black piles that the Association gets complaints about as well as making the property safer from a wildfire perspective.

While Director De Alicante is happy to monitor it, he wonders if it might be something the Owner Enrichment Committee might be willing to assist in facilitating. The Board held further discussion on the item and feel this is a great idea and a good place to start. GM Lewis added that if it ends up cutting down on the number of compliance letters staff has to facilitate, that is even better.

ADJOURN

There being no other business, President Beenen asked for a motion to adjourn the public meeting.

Director Gillies moved to recess the public meeting and reconvene in Executive Session under the authority given in the SROA Bylaws, Article IV, Section 10 to discuss contractual, personnel, and legal matters that may be subject to a claim of privilege. Seconded by Director Ishmael, motion passed unanimously.

The public meeting recessed at 11:33 A.M.

The public meeting resumed at 12:28 P.M.

There being no other business, President Beenen asked for a motion to adjourn.

Director Pederson moved to adjourn the meeting. Seconded by Director Mobley, motion passed unanimously.

The public meeting adjourned at 12:29 P.M.

Respectfully submitted,

Scott Gillies, SROA Secretary